



## REQUEST FOR SERVICE OF YOUR DIESEL COACH

Thor Motor Coach (TMC) Customer Service will be on site at the 2019 Thor Diesel Club International Rally to do minor repair work on your coach regardless of your warranty status.

- There is a limit of **two minor repairs** per coach.
- If your coach is still under warranty, the work will be done free of charge to you.
- If your coach is no longer under warranty, TMC will provide the labor free of cost to you. However, you will be responsible for the cost of the parts needed to complete the repairs. These parts will be offered to you at a reduced rate. TMC will make every effort to identify the parts needed for the repairs prior to the rally and will notify you of any part costs you may incur.
- With the expected number of coaches and the time constraints of the rally schedule, requested repair items should be minor in nature and not require over one labor hour each. If a requested repair cannot be performed at the time of the rally due to such factors as the time needed to properly complete the repair or safety concerns, TMC will notify you prior to the rally and allow you to select another repair item.
- Service days for the rally will be Monday October 7th, 2019 through Thursday October 10th, 2019. Please complete the Rally Service Request Form below and submit it via email or fax no later than September 1, 2019.

**Email:** [tdcrally@tmcrv.com](mailto:tdcrally@tmcrv.com)

**FAX:** 574-294-3618

To better assist TMC Technicians in preparing for your requested repair, please provide a detailed description and attach **photos** if possible.

In addition to your repair items, TMC will offer replacement parts for your purchase. If requesting parts (wiper blades, light bulbs, filters, etc.) please complete the section marked **Parts for Purchase** below. This will help TMC be prepared with the requested parts.

TMC appreciates your assistance in providing the best service possible for you and your fellow Thor Diesel Club members.

**Thor Diesel Club  
RALLY SERVICE REQUEST FORM:**

Name: \_\_\_\_\_

Co-Pilot Name: \_\_\_\_\_

Cell Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Brand/Model of Coach: \_\_\_\_\_

Last 8 of V.I.N #: \_\_\_\_\_

**Requested Service Repairs:**

#1 \_\_\_\_\_

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\_\_\_\_\_

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\_\_\_\_\_

#2 \_\_\_\_\_

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Backup repair #3 \_\_\_\_\_

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**Parts for Purchase (include part numbers if known)**

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